

Strataware® Shield New Claims Portal Technology

Get complete visibility into your bill review and medical cost containment process like never before.



Enable experiences that not only satisfy, but anticipate what's next. Deliver greater value for your customers at less cost to you. Your digital transformation journey starts here.

For over two decades, workers compensation claims payers of all sizes have relied on Strataware® to expertly run their medical bill review process. With cost pressures rising, the urgency to elevate results, improve execution, and enable complete, continuous visibility into critical claims data is more important than ever.

These days, it's not enough to just have minimal information about the injury or claimant. We need to have a complete picture of what's going on in the claim. We need to be able to answer important questions about costs, care coordination, and communications between providers, patients and claims managers.

Introducing the Strataware® Shield Claims Portal. We're building a powerful, flexible set of capabilities into our industry-leading Strataware platform to help teams excel.

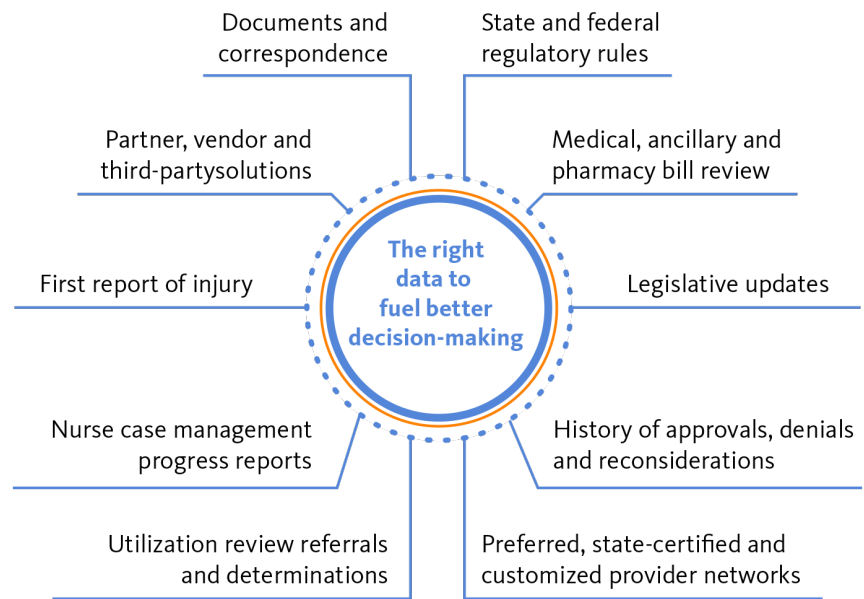
Shield is far more than just a rebrand and refresh of Strataware's user interface. It's a huge shift for Conduent software. Shield is a complete re-visioning of the claims professional's user experience, built using new digital technologies to enable increased personalization, connectivity and knowledge.

Increase efficiency, reduce risk, and see the claim as a whole

Claims management is a critical component across all workplace and auto injury compensation systems. For those on the front line, expert execution requires having both understanding and control of the process from the first report of injury to claim closure.

Strataware Shield combines real-time data routing throughout the claims lifecycle and integrated design and architecture to deliver greater performance and decision-making to claims environments.

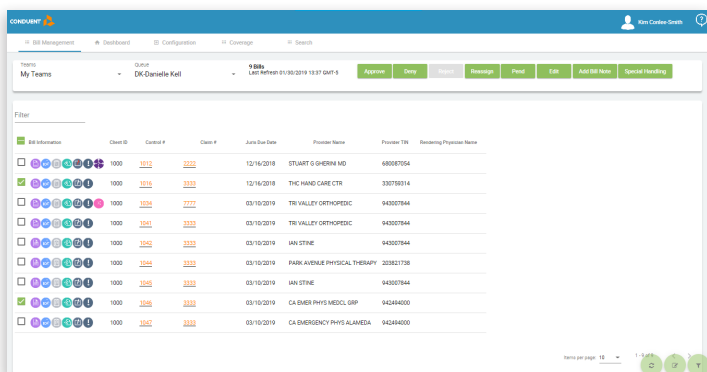
All injury medical claim data and information is combined and assembled for claims professionals to have 360° visibility into the information they need to produce sound decisions that contribute to better claim outcomes.



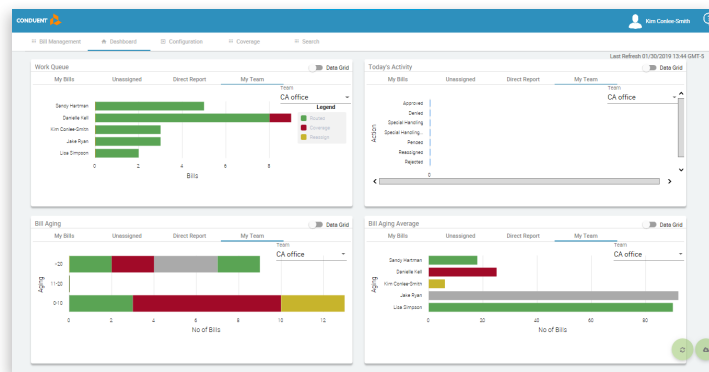
At all times, adjusters and supervisors have a consolidated view of the information related to their claims in one place, on one system. They are now able to action their claims and resolve issues quickly, with a high level of confidence.

Enable experiences that not only satisfy, but anticipate what's next.

Strataware Shield gives you the freedom to adapt rapidly at the precise moment your actions will be the most impactful. Using predictive modeling and other analytic tools, it's easy to recommend claims for case management, submit requests for independent medical exams, or order a pharmacy review. And Shield connects easily with best-in-class claims management platforms and other industry-specific solutions for complete ease of data interchange.



Client ID	Contract #	Claim #	Date Due	Provider Name	Provider TIN	Resolving Physician Name
1000	1011	1000	12/16/2018	STUART G GHERIN MD	480087054	
1000	1016	1000	12/16/2018	THC HAND CARE CTR	330738014	
1000	1014	1000	03/10/2019	TRE VALLEY ORTHOPEDIC	943007944	
1000	1011	1000	03/10/2019	TRE VALLEY ORTHOPEDIC	943007944	
1000	1042	1000	03/10/2019	IAN STRINE	943007944	
1000	1044	1000	03/10/2019	PARK AVENUE PHYSICAL THERAPY	203821738	
1000	1045	1000	03/10/2019	IAN STRINE	943007944	
1000	1046	1000	03/10/2019	CA EMER PHYS MEDCL GRP	943040000	
1000	1047	1000	03/10/2019	CA EMERGENCY PHYS ALAMEDA	943040000	



Enhanced bill management

Work the way you want, where you want. This new digital user experience is delivered on a platform that is mobile-enabled and compatible with popular browsers like Chrome, Firefox, Internet Explorer and Safari. And new team management features streamline your processes and keep teams in sync.

Features and capabilities include:

- High-level dashboards with pre-defined and ad-hoc reports
- Full-cycle workflows for individuals and teams
- Targeted, meaningful alerts, watch lists and aging reports
- Individualized, group and team performance metrics
- Sensitive claim indicator with security configurations
- Reject, release and re-index with user permissions
- Look-up and search with real-time bill status
- Find in-process, pending, complete and reconsidered bills
- View and sort by date filed, received, processed or paid
- Temporarily re-assign coverage when out-of-office
- Efficient access to client-specific partners and vendors

Management dashboards

Turn team insights into action. Real-time management dashboards give you a high-level view of your bill management activity and aging bills.

Features include:

- Dynamic, summarized views of bill data metrics and counts
 - Work Queue
 - Today's Activity
 - Bill Aging - Number of Days
 - Bill Aging - Average
- Customizable for relevancy and work prioritization
- Real-time actionable data based on user/team work queues

For more information about Conduent Casualty Claims Solutions visit us [online](#) or call 1-844-ONE-CNDT (663-2638)

