

Strataware[®] Medical Bill Review Software

Strataware[®] by Conduent is the leading software-as-a-service platform for maximizing savings through medical bill review.



Maximize Savings on Every Bill, Every Day

Medical bill review is integral for managing workers' compensation costs. As a cost containment tool, it can deliver real savings by repricing medical bills to state mandated fee schedules, as well as usual, customary and recommended (UCR) rates. It also ensures that negotiated network provider discounts are applied, duplicate billings are caught, and dollars are not paid out for services that were not authorized in utilization review decisions.

Even if your bill volume is relatively small, no claims adjuster can audit every medical bill for every claim manually and stay on top of the constantly changing fee schedules, PPO network agreements, and regulatory requirements. Strataware® delivers the functionality and features claims organizations need to accurately adjudicate medical charges and maximize savings, while keeping claims moving forward.

Best-Fit Software Built For You

As a business application delivered using the Software-as-a-Service model (SaaS), Strataware makes good sense from wherever you sit. Executive decision makers like that it's a proven platform and doesn't require a large outlay of capital or internal resource commitment. IT leaders appreciate Strataware's ease of deployment, customization, and high level of data security and privacy. And front-line business managers give it thumbs up for amping up their teams' productivity due to its user-friendly design, on-demand knowledge resources, and built-in decision support tools.

Because Strataware is in the cloud, it can grow and scale with your needs. There is no costly infrastructure, and software upgrades and fee schedule changes are implemented as soon as they're available, without disruption.



Rapid Time-to-Value

Conduent provides professional project management support for a smooth implementation, in addition to user training, to ensure your organization reaps the full benefit of your new bill review software.

Data Driven Architecture

Fee schedules within Strataware are updated as frequently as nightly, and the comprehensive capture of required data elements upon bill entry reduces reporting errors and delays.

Focused Release Management

Conduent continually plans and implements product refinements and software updates to improve system performance and fortify the security and stability of our platform.

Improved Business Outcomes

Our in-house compliance team provides fast and proactive responses to regulatory changes to ensure precise bill adjudication, high reporting accuracy and low reconsideration rates.

Strataware Features

Excellent integration with claims systems, PPO and specialty networks, clinical solutions, utilization review, and document and data capture services, including electronic billing clearinghouses, make Strataware a powerful yet flexible platform for national rules-based bill review.

Your bill review team and claims professionals have all of the mission-critical tools and the most up-to-date information they need to work productively, improve outcomes, and achieve the greatest financial savings.

SmartCoder

SmartCoder is an essential operations tool, making bill data entry is simple and intuitive. You can edit, audit and make changes to bills in-flight, as well as validate and manipulate bills on import or before they are finalized.

Pathways

Pathways is our customizable rules engine that lets you recognize, prioritize and personalize the bill review process to fit the unique way you work. Promote auto-adjudication, detect fraud, hold bills for review, take action before payment export, change parameters, or route bills to the appropriate audience – the flexibility is yours.

CareControl®

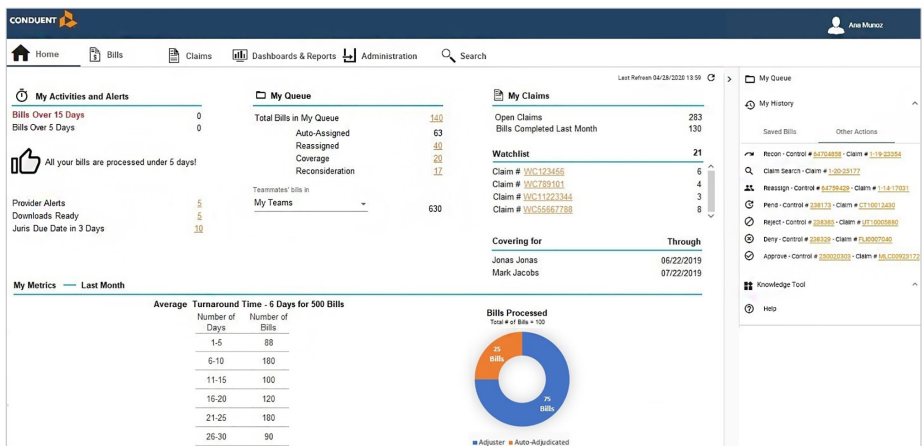
Improve financial controls with utilization review linked to bill review. CareControl carefully monitors treatment plans, enforces discounts and provides email notification if non-compliance is detected.

Shield Portal

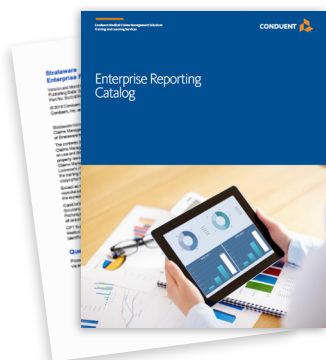
Shield is our new, state-of-the-art claims portal for real-time interaction with Strataware bill review and the CareControl module. Tailored specifically for claims adjusters, Shield delivers clear visibility for highly effective bill management through an intuitive interface that includes heads-up displays, dynamic dashboards and customizable administrative controls.

Shield Adjuster Home Page

The Strataware Shield dashboard is an information management tool that provides both adjusters and their supervisors with dynamic summarized views of bill data metrics and counts in a variety of categories. Key data metrics include total bills, activities and alerts, pending bills, processing statistics, and claims to watch. An administrator tool lets you easily configure security user profiles and security group permissions.



Ensure compliance, increase efficiency, and improve decision-making processes.



Conduent assists you in making intelligent and timely decisions by providing data-driven answers to strategic business questions. Strataware report groups include:

- Accounting
- Ad-hoc
- Shield portal
- Admin
- Claims history
- Operations
- PPO/OSR
- Provider
- Savings and fee metrics

Compliance Library

A key feature of the Strataware application is the Compliance Library, an interactive web-based repository of regulatory rules and jurisdiction-based information for workers compensation. The application serves as a feature-rich resource for state administrative activity, industry updates, and other content which supports medical bill review determinations.

Enterprise Reports

Conduent provides a suite of data analytics and reporting tools to help you monitor inventory, prepare for audits, and gather financial insights. Strataware Enterprise Reporting™ includes real-time and look-back dashboards, ad-hoc reports, and a catalog of more than 50 standardized reports.

Disability Guidelines

For speed and convenience, both SmartCoder and Shield provide color-coded flags when a medical treatment or service code falls outside the ODG or ACOEM® Practice Guidelines. The flags are linked to the evidenced-based guideline for easy access. *(Requires subscription)*

EDI Reporting

Conduent can provide full support of EDI medical bill data state reporting, NCCI Medical Data Call Reporting, and voluntary data exports such as Workers' Compensation Research Institute (WCRI) and other state agencies on behalf of our Strataware customers.



More bills are processed on Conduent's medical bill review software than any other platform.

Strataware® unifies all of the key elements of bill review, network alignment and compliance management into one comprehensive cloud solution.

Is it time to put your bill review process into the hands of Conduent's experienced professionals? Explore these related results-focused solutions to meet your specific needs and organizational goals.

Strataware® Capture+ Intake and Processing

Our secure and scalable digital mailroom, document imaging and data extraction and classification offerings are powered by the latest automation technologies, such as AI and machine learning, to improve the quality and speed of data delivery for your bill review and claims management processes.

Strataware® Service+

Strataware® Service+ Medical Bill Review by Conduent is our full-service cost containment offering for workers compensation and casualty claims, delivered by our in-house team of bill review, compliance and network experts. We will design and build a managed services program that is tailored to your unique business needs and proven to deliver results.

Strataware® +Pay

Integrate an automated payment technology solution into your program. With Strataware +Pay, electronic payment transmission is a seamless part of your workflow, delivering greater efficiency and provider satisfaction as well as operational savings.

Strataware® IQ Analysis

Strataware® IQ Analysis is Conduent's unique cost containment solution for out-of-network medical bills. Using current benchmarked data and our unique "cost up" methodology, we negotiate fair reimbursements and minimize provider appeals.

Let's create exceptional outcomes. Connect with us at
[Conduent.com/contact-us/](https://conduent.com/contact-us/)

For more information about Conduent Casualty Claims Solutions visit us [online](#) or call 1-844-ONE-CNDT (663-2638)

